

To: Our delivery customers

Please read the following comments regarding ordering at Casel's .

When you call, you will be given a future date as to when your order can be picked.

- **There are no add-ons after you submit your order**
- No exact time can be given as to what time your order will arrive. We will contact you.
- Be very specific with your items. Please note if you allow substitutions.
- We cannot accept any returns due to the coronavirus.
- You are allotted only two items of the same item. As to toilet paper, as of now, only one (1)
- All items on your order are filled unless we are out of stock. If you are missing something, we didn't have it.

Thank you for your understanding.